

Refund Policy - Algo Trading Solutions Limited - Updated January 2024

At Algo Trading Solutions Limited, we strive to provide exceptional services to our clients.

Please review our refund policy outlined below:

1. Service Completion Upon Account Creation:

- a. Our services are considered rendered in full upon the creation of a trading account with Algo Trading Solutions Limited. This signifies the initiation of our proprietary trading solutions for your benefit.

2. Upstream Vendor Costs:

- a. Algo Trading Solutions Limited incurs immediate costs with upstream vendors upon the opening of a trading account. These costs are non-recoverable, and as a result, we are unable to issue refunds once an account has been successfully created.

3. Transaction Confirmation as Evidence of Purchase:

- a. The issuance of transaction confirmations, whether for account creation, funding, or significant trades, serves as tangible evidence of your purchase and engagement with our services. Clients are encouraged to retain these confirmations for their records

4. Chargeback Disputes:

- a. In the event of a chargeback dispute, we urge clients to first contact our support team to address any concerns. Incorrectly filed chargebacks may result in additional fees and complications that can be avoided through direct communication.

5. Contact and Resolution:

- a. For any issues or inquiries related to our services, please reach out to our customer support team at [contact email/phone]. We are committed to addressing concerns promptly and finding mutually agreeable solutions whenever possible.

By engaging with our services and creating a trading account, you acknowledge and accept the terms of our refund policy as outlined above.

Note: This policy is subject to change, and any updates will be communicated to clients through our official channels.